



**SINGLE ELECTRONIC WINDOW FOR BUSINESS LICENSES**  
*National program to support innovation and entrepreneurship*

**GENERAL INFORMATION**

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**Experience:** Single Electronic Window for business licenses

**Country:** Suriname

**Coordinating Institution:** Ministry of Commerce and Trade

**Other institutions involved:** Chamber of Commerce and Trade

**Duration of the experience:** December 2013-present

**Webpage:** [www.minhi.gov.sr](http://www.minhi.gov.sr)

**Area of the successful experience:** ICTs for economic development and to attract investments

**DETAILED INFORMATION**

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**1) Description**

With the official start of the Electronic Single Window at the Chamber of Commerce and Factory (KKF) entrepreneurs can now submit and pick up their permits in one place. This is one of the steps that the Ministry of Trade and Industry has taken to achieve the improvement of the business climate.

**2) Beneficiaries**

All Surinamese entrepreneurs.

**3) Implementation**

Regarding the handling of the new licenses, the Ministry of trade and industry is still in charge, but it accelerated handling takes place in collaboration with the chamber of commerce. The moment the application is submitted, all advisory bodies get immediate electronic notification. Through this

electronic notification entrepreneurs will be able to submit a permit within one month from any location.

**4) Accomplishments and Results**

Renewal of a license may be issued within one day.  
Processing of business permits fast-tracked.

**5) Offers of cooperation with the region to exchange good practices**

May 2016:  
Sharing of information via e-mail  
Teleconferences

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The collection of experiences showcasing successful projects implemented by stakeholders in countries of the Americas is one of the most important tasks of the Inter-American Competitiveness Network (RIAC). There are more than 200 experiences available in the Signs of Competitiveness in the Americas Reports 2012 -2015: [www.riacreport.org](http://www.riacreport.org).

The Organization of American States (OAS) serves as the RIAC Technical Secretariat to facilitate the knowledge sharing between countries, multilateral and academic institutions. The experiences and intellectual contributions presented by RIAC members for the 2015 Signs of Competitiveness in the Americas Report will provide valuable input for the RIAC Annual Meetings and the panel discussions during the IX Americas Competitiveness Forum (ACF) to be held in Guatemala City, on November 16-18, 2015.

For the latest information about the RIAC and the 2015 Signs Report follow us on Twitter [@riacnet.org](https://twitter.com/riacnet.org) #RIACreport